# Introducing Your New Comm-Core Bill

At Comm-Core we're always looking for ways to improve our customer's experience. That's why we're proud to introduce our brand new invoice. This page is designed to help you better understand our new layout and answer any questions you might have. If you need any further assistance, please contact us at billing@comm-core.com or 877.645.5156, we'd love to hear from you!

## Summary #/

Includes your previous balance, payments received, your current charges & taxes, adjustments/credits (if applicable) and the total amount due for your account. Additional details for each category can be found in the appropriate sections that follow.

### Payments #2

Includes any payments received since your previous bill was generated.

#### **Recurring Charges**

Includes fixed charges for services or products. #6
Modifications are available through your sales representative.

# Non-recurring Charges

Includes one-time fees & monthly usage calculations.

## Management #5

This is a summary that includes the current month's charges, excluding taxes. For additional report details, please visit commcore.billcenter.net

#### **Usage by Category -**

Includes the amount of minutes that is used per month separated by the area or type of service. If a charge applies it will be listed here.

Free Minutes - Includes the number of minutes that normally would incur a charge but because of the type of plan this account is enrolled in these minutes are free.



Bill / Invoice #

Due: Thu, Mar 23, 2017 Total: \$466.42

# 2000360 Customer# 921

your new customer account number.

Remit to: Comm-Core LLC 3820 S Dixie Hwy Lima, OH 45806

Your Business Name 123 Streetname Rd City Name, OH 45807

Please visit commcore.billcenter.net for a more detailed look on your phone and fax usage. If you need login credentials, please contact us at 877-645-5156.

Balance Information Previous Balance Payments Received - Thank you! Balance Forward	415.80 (403.76) 12.04
New Charges Recurring Charges Non-recurring Charges Taxes and Surcharges Adjustments Total New Charges Total Amount Due	364.59 25.00 76.83 (12.04) 454.38 466.42

Payments #	2		
Description		Date	Amoun
Payment Received, TI	nank you!	2/21/17	(403.76
Subtotal			(\$403.76
Description	Start End	Rate	Oty Amoun
Description Onetime - Customer	Start End	Rate	Qty Amoun
	Start End 2/23/17 2/23/17	Rate (12.04)	<b>Qty Amoun</b> 1 (12.04

PLUS-RC 3/01/17 3/31/17 40.00 1 40 = 3/01/17 3/31/17 28.75 1 28 R-RC 3/01/17 3/31/17 23.75 1 23 (x8) 3/01/17 3/31/17 8.00 8 64
(4) 3/01/17 3/31/17 29.95 4 119 4) 3/01/17 3/31/17 15.00 4 60 9/10/17 3/31/17 40.00 1 40 C 3/01/17 3/31/17 28.75 1 28 R-RC 3/01/17 3/31/17 23.75 1 23 (-(x8) 3/01/17 3/31/17 8.00 8 64
4) 3/01/17 3/31/17 15.00 4 60 PLUS-RC 3/01/17 3/31/17 40.00 1 40 CR 3/01/17 3/31/17 28.75 1 28 R-(KB) 3/01/17 3/31/17 23.75 1 23 R-(KB) 3/01/17 3/31/17 8.00 8 64
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C 3/01/17 3/31/17 28.75 1 28 R-RC 3/01/17 3/31/17 23.75 1 23 C(x8) 3/01/17 3/31/17 8.00 8 64
R-RC 3/01/17 3/31/17 23.75 1 23 5 (x8) 3/01/17 3/31/17 8.00 8 64
C(x8) 3/01/17 3/31/17 8.00 8 64
\$336.
Start End Rate Qty Amou
Chart Field Bata Ob
Start Eng. Rate Otv Amou

2/28/17 3/31/17

8.29

**Qty Amount** 

Non-recurring Charges Add On Phone: 1410262 123 Streetname Rd City Name, OH 45807					
Description	Start End	Rate	Qty	Amount	
END POINT					
PROVISIONING	2/28/17 2/28/17	15.00	1	15.00	
SHIPPING	2/28/17 2/28/17	10.00	1	10.00	
				\$25.00	

Taxes and Surcharges	
FEDERAL COST RECOVERY CHARGE	2.28
FEDERAL UNIVERSAL SERVICE FUND	20.44
ALLEN CO. 911 SURCHARGE	35.84
REGULATORY RECOVERY FEE SURCHARGE	2.19
STATE SALES TAX	16.08
Subtotal	\$76.83

Location Summary Location	Usage	Monthly	OneTime	SubTota
123 Streetname Rd	Usage	364.59	25.00	389.59
Misc Usage		50 1155	25.00	505.5.
	0.00	364.59	25.00	389.5
Usage by Category				
Description		Calls	Minutes	Charge
Usage - LD - International		12	22.00	
Usage - LD - Interstate		386	1,062.00	
Usage - LD - Intralata		275	781.00	
Usage - LD - Intrastate		41	105.00	
Usage - Local		1298	3,617.00	
Usage - Toll - Free		277	1,241.00	
		2289	6,828.00	0.0
Free Minutes				
Description			Total	Minute
LD - Interstate				515.0
LD - Intralata				365.0
LD - Intrastate				35.0
				915.0

- Simpler, clearer to read invoices
  - Easier invoice management
    - Faster invoice delivery
- View & pay (coming soon) your invoice online
- Getting invoice notifications via email
  - And More!