TERMS OF SERVICE - VOIP FEATURES

Comm-Core, LLC extends dial tone per Virtual VoIP Line and / or Virtual VoIP Extension. Virtual VoIP is a full featured call center hosted VoIP phone solution which includes but not limited to the following features:

- Unlimited Auto Attendants
- Unlimited Hunt Groups
- Conference Rooms (Secured or Unsecured, quantity not to exceed number of total extensions)
- Music on Hold (Note: All licensing for custom music supplied to provider is the responsibility of customer)
- Local and Long-Distance Calling (Continental United States, International Calling not included)
- Virtual Voice Web Based Operator Panel
- Voice Mail (One per extension)
- Voice Mail to Email
- Reporting
- Barge Feature
- Whisper Feature
- Global Address Book
- Caller ID Deliver Block
- Do Not Disturb
- Last # redial
- Priority Alert
- Selective Reject
- Simultaneous Ring
- 3 Way Call
- Mobility
- Call Recording all
- Call Recording on demand
- Call Paging

- Sequential Ring
- Busy Lamp Field
- Call Notify
- Call Waiting
- Call Name Retrieval
- Directed Call Pick-up
- Selective Call Accept
- Speed Dial
- Call Forward Always
- Call Queue
- Call Center
- Alternate Numbers
- Call Forward Selective
- Call Return
- Call ID Block Override
- Direct Call Pickup Barge
- Intercept User
- Customizable Presence Interface
- Call Forward No Answer
- VM Waiting Indicator
- Voice Message Notification
- Call Forward Not Reachable
- Flash Call Hold
- Unlimited Call Paths
- Call Bursting (Office Use)
- Find-Me-Follow-Me
- Soft Extensions

Comm-Core, LLC reserves the right to change or modify features associated with VoIP Services.